

2015/16 Performance

A Cheshire where there are no deaths, injuries or damage from fires or other emergencies

Vision

IRMP
Theme



Protecting Local Communities

	Actual	Target	Year on Year	2014-15
Deaths in Primary Fires	6	0	↑	5
Injuries in Primary Fires	46	35	↓	51
Accidental dwelling fires	394	390	↓	401
- starting in kitchens	236 (60%)	n/a	↑	235 (59%)
- in homes with residents over pensionable age	97 (25%)	n/a	↓	129 (32%)
HSA evaluation - Residents very pleased/pleased	99%	100%	↑	98%
Deliberate fires	1,263	1,140	↑	1,045
Fires in Non Domestic Premises	159	168	↓	189
AFA's in Non Domestic Premises	1,046	1,174	↓	1,252

	Actual	Target	Year on Year	2014-15
HSAs Delivered to Heightened Risk	25,430	20,000	↑	24,057
Gold address success rate	66%	65%	↑	63%
Thematic Inspections Completed	1,725	1,740	↓	1,795
NDP Fire Safety Audits Completed	2,423	2,400	↑	2,414

Responding to Emergencies

	Actual	Target	Year on Year	2014-15
10 Minute Standard	85%	80%	↑	83%
On Call Availability	70%	85%	↓	73%
Red Fleet Availability	99%	100%	↔	99%
After the incident - Residents very satisfied/satisfied overall	99%	100%	↔	99%
Residents very satisfied/satisfied with response times	95%	100%	↓	97%

	Actual	Target	Year on Year	2014-15
% On Call Budget Spent	79%	100%	n/a	n/a

Developing the organisation

	Actual	Target	Year on Year	2014-15
Average Days/Shifts Lost to sickness	3.46	5.5	↓	4.18
ICT Core Service Availability	Not provided	99.9%		99.3%
Working Days Lost To Injury	42	113	↓	60
Website Visitors	570,559	341,252	↑	388,210
Carbon Use (tonnes)	2,220	1,871	↑	1,901
VFM Savings Against £1mil budget (£ Thousand)	792	1,000	n/a	n/a
Staff Satisfaction	74.0%	n/a		n/a

	Actual	Target	Year on Year	2014-15
Core Skills Training Completed	104%	100%	↓	107%

Performance key

- Positive performance against target by at least 10%
- Meeting target
- Within 10% of target
- Failing against target by at least 10%

Year on year direction key

- ↑ Positive direction of travel year on year by at least 10%
- ↑ Positive direction of travel year on year by up to 10%
- ↓ Negative direction of travel year on year by up to 10%
- ↓ Negative direction of travel year on year by at least 10%